**Harris Manchester College IT Information**

As a member of Harris Manchester College and the University, you have been provided with two different IT accounts which are listed below:

* **Oxford Single Sign On (SSO) –**
	+ For all SSO enabled University services.
	+ University websites that require SSO/Shibboleth/Webauth.
	+ SSO Managed at <https://webauth.ox.ac.uk>
	+ Logging into computers inside college (Library)
* **Remote access account –**
	+ For eduroam wireless access.
	+ For Oxford-VPN access.
	+ Must be initially setup by you, visit <https://register.it.ox.ac.uk> to set a password for your remote access account.
* **MFA – (Multi-factor authentication)**

**Oxford University uses MFA to authenticate SSO. Please go to** [**https://help.it.ox.ac.uk/mfa**](https://help.it.ox.ac.uk/mfa) **and setup 2 ways of authenticating your account**

**To activate your remote access account, you must visit:** <https://register.it.ox.ac.uk>

**Please Note:**

* When you visit Oxford University protected sites, you will be prompted for your University SSO credentials.
* If you have any issues please contact SOCIT support, details on the next page.

Please always keep your passwords secret; never let anyone use your password or IT accounts. You are responsible for the security of your accounts, if you feel that someone knows your password please inform the SOCIT team immediately and visit the relevant site above to reset your password.

PLEASE NOTE the use of peer to peer software is strictly prohibited. The downloading of any Copyright material is also strictly prohibited and students are warned that anyone found in breach of this is liable to a fine of £100 per offence, removal from the network and/ or referral to the Proctors.

**SOCIT/IT SUPPORT**

**SOCIT** is the name for the joint IT collaboration for a number of colleges including Harris Manchester. We can assist with all college member related IT matters and are usually the first point of contact if you have an IT issue. Please report any issues using the email address below or visit either of our IT offices.

**Harris Manchester – Oxley Ching, Office 3**

**SOCIT IT OFFICE**

**8 St Aldate’s**

**Oxford**

**OX1 1BS**

**it-help@hmc.ox.ac.uk**

**01865 286001**

**University IT Services Support**

**IT Services** are the University’s IT department and they should be contacted if you have any issues with your SSO or University services like email, OneDrive, Teams and eVision/SITS.

**IT Services Helpdesk**

**01865 612345**

Report a request to IT Services - https://oxford.saasiteu.com/

https://www.it.ox.ac.uk/getting-help

**Wireless Access in College**

* **Eduroam Remote Access Account – for WiFi in College**
	+ Harris Manchester broadcasts a number of different Wi-Fi Networks – students please use Eduroam.
	+ Your Remote Access Account is used for Eduroam wireless access.
	+ It must be initially setup by you; visit <https://register.it.ox.ac.uk> to set a password for your remote access account. The username for your Eduroam account is in the format of: mancxxxx@OX.AC.UK (the suffix MUST be capitalised).
	+ Step by step instructions can be found at <https://help.it.ox.ac.uk/how-to-connect-to-eduroam>
	+ If you have initial problems setting up Eduroam, you can use The Cloud as a short-term measure for WiFi access onsite – please contact it-help@hmc.ox.ac.uk for help.

**Useful Info and Links**

**Printing**

Students can print to various photocopiers around the college using web print.

Photocopiers are located in:

* Library
* Main Building corridor

Detailed instructions - <https://members.hmc.ox.ac.uk/private/members2/webprint/webprint.php>

**University SSO and Office 365:**

Your University SSO account, managed by central IT services, gives you access to your University e-mail, Teams, OneDrive file storage and Office 365 applications.

You can also install Office 365 on to your own Windows/Mac devices.  To access please visit [https://office.com](https://office.com/) and log in using your University SSO account.

For more information please see: <https://help.it.ox.ac.uk/nexus365/index>

Your University SSO account can be reset by going to the following URL and following the onscreen

options:

* <https://webauth.ox.ac.uk>

**Take note when resetting your passwords, you will then have to change the saved password on any of your devices otherwise you may run into issues with your account being disabled.**

**Cyber Security:**

Please stay safe online by following best practice, the University’s cybersecurity team has published information so you can keep yourself, others and your devices safe online.

<https://www.infosec.ox.ac.uk/want> - Please familiarise yourself with these topics.

<https://www.infosec.ox.ac.uk/phishing> - Phishing is a major problem when using university email.

<https://www.infosec.ox.ac.uk/news> - Latest cyber news straight from the University Infosec t